



INTERNAL REGULATIONS

We are pleased to welcome you to the **Astro Blu Bed & Breakfast**.

We invite you to take a look at our internal regulations.

Below are the behaviors to be observed in this B&B, not only those sanctioned by law, but especially those dictated by common sense and mutual respect.

- 1) Guests are requested, upon arrival, to provide a **valid identification document** (ID card/passport), for filling out the necessary State Police form;
- 2) Since this B&B is a small family-run facility, there is no reception service available at all hours of the day as it happens for hotels, so each Guest is required to communicate by phone to the owner of the facility, the **estimated time of arrival**, at least 24h before arrival itself. Arriving at the facility without having notified about the arrival time can cause long waits. Such a mishap cannot be grounds for complaints or claims for reimbursement;
- 3) For **security** reasons, Guests are not allowed to let other people into the facility;
- 4) Rooms are available from **1:00 p.m. to 8:30 p.m.**, unless otherwise arranged in advance. Throughout the stay and on the day of departure, rooms must be vacated by **10:30 a.m.** to allow for daily and final cleaning of the room;
- 5) **Meals** are prohibited in the rooms;
- 6) IT IS STRICTLY **FORBIDDEN TO SMOKE** inside the facility;
- 7) Bringing in **pets** is **FORBIDDEN**.
- 8) Municipal **tourist tax** is not included in the room rate.

From May 1 to October 31 it amounts to **€2.50 per person per day** for a maximum of 5 consecutive days;
from November 1 to April 30 it amounts to **€1.50 per person per day** for a maximum of 5 consecutive days;

- 9) **Bed linen** and **towels** are changed every **3 days** and, in any case, at each change of guest. A daily linen change incurs an additional charge of €10 per day.
- 10) **Loss of the facility keys** and the **magnetic key card** will incur a **penalty of €50**.
- 11) **Cancellation of reservation**, will not result in refund if made after **5 days prior to** the night booked;
- 12) Each room at this B&B is equipped with a **safety deposit box** so Guests are urged to lock any valuables or money in it. This B&B will not be liable for any theft of items or money left unattended or otherwise outside the safety deposit box;
- 13) Due to the tax regime of our B&B, and considering that we do not have a VAT number, we do not issue **invoices**, but only receipts certifying the amount and data related to your stay. **The stamp tax** is €2.00. It will be attached to receipts for amounts over €77.47.

Thank you for your cooperation and **ENJOY YOUR STAY!**

THE STAFF